## In the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

## **Listing of Claims:**

1 (Currently Amended) An electronic (e-) commerce support system 2 comprising: 3 a shop server provided on which is a shopping mall including a 4 plurality of virtual shops; 5 a virtual-shop retailer system having at least a terminal provided 6 for each of a plurality of retailers who own the virtual shops; and 7 an e-commerce support system shared by the retailers and 8 connected to the virtual-shop retailer system via the Internet, wherein the 9 e-commerce support system includes, a Web server to which each retailer makes an access via a 10 11 terminal of each retailer over a network the Internet, thus performing 12 access management for each retailer; 13 a database storing data for each of functions required for e-14 commerce; and 15 an application server to establish each of the functions by using 16 the stored data, necessary functions among the functions required for e-17 commerce being offered to each retailer and available through the 18 terminal of each retailer over the network Internet, the necessary 19 functions depending on each retailer having the virtual-shop retailer 20 system having at least the terminal. 1 2. (Currently Amended) The electronic commerce support system according 2 to claim 1, wherein the functions include at least a shop creation function, a running management function, a charge and settlement function and a 3 4 delivery function.

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3.

(Currently Amended) The electronic commerce support system according 2 to claim 1, wherein each function is put into a module. 1 4. (Currently Amended) The electronic commerce support system according 2 to claim 1 further comprising: 3 a table storing membership numbers assigned to customers by 4 each retailer and membership identification numbers assigned to 5 customers by the electronic commerce supporting system irrespective of each retailer but corresponding to the membership numbers; 7 a customer database storing personal data on the customers for 8 each of the membership identification numbers; and a certificate server to authenticate a customer using the table and 9 10 the customer database in response to a membership number sent by a 11 retailer via the terminal thereof, a result of authentication being sent only 12 to the terminal of the retailer which has made an access to the certificate 13 server for customer authentication.